



Palmetto Section News

September 2010

Palmetto Section 1111

The Palmetto Section of ASQ holds informational meetings the second Tuesday of each month. Meetings are open to ASQ members as well as professionals and students interested in the pursuit of Quality. Come join us!!!!

The registration fee is reduced if reservations are made by 5:00 PM on the Thursday prior to the meeting. Register early and help us with the planning.

Register on-line at
<http://www.PalmettoASQ.org>

Time
6:00 pm Networking
6:45 pm Dinner - Buffet Style
7:15 pm Meeting

Place
Holiday Inn
4295 Augusta Rd
Greenville, SC 29605
(864) 277-8921

Cost
\$23 Members with Reservations
\$25 Guests or Members
without Reservations
\$10 Students / Retirees
\$150 for full year in advance

Letter from the Chair

Hello Palmetto Section

Welcome to the 2010-2011 season. We are excited to announce another great line-up of speakers, pre-meeting training and of course a tour! The full listing is available on our website, www.palmettoasq.org.

Gathering and acting upon the "voice of the customer" is very important to us. You asked for more variety, and diversity in industries and applications of quality tools. The board has worked diligently this summer to find topics and presenters who are sure to be new favorites. While we're on the topic of "voice of the customer," I would like to mention the national ASQ initiative to enhance member retention. A new local team has been created specifically to focus attention on the needs of our membership. Please watch for surveys and information from this team in the near future. Our goal is to provide an excellent membership experience for you. You are invited to get involved and share your ideas with this team.

As another enhancement to member value, we plan to improve the content and functionality of our website. If this strikes a note of interest with you and you would like to get involved, please express that to a board member, who will be glad to connect you with the Internet Liaison. We are eagerly anticipating the participation of some students from a local university in our 2010 meetings. Please help me welcome them as you will see some new faces. We would like to do more of this type of partnership in the future.

Our schedule this year is the same as many prior years – we will have our dinner meetings on the second Tuesday of each month, at the Holiday Inn located at I-85/Augusta Road. Please remember to RSVP in advance, via our website, www.palmettoasq.org.

Let me again thank our 2009-2010 Chair, Glenn Hicks, for his many years of service to our chapter. Much appreciated!

I look forward to welcoming you to our kick-off meeting, September 14, 2010.

Best regards,

Mercedes Bartow
2010-2011 Chair, Palmetto Section 1111

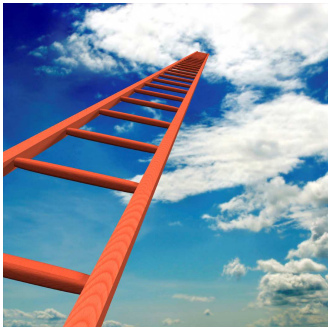
Our Calendar Year 2010-2011

Meeting Date	Topic	Speaker
Sept. 14, 2010	Networking - Building your Sphere of Influence	with Susan Lill
Oct. 12, 2010	Publix - Business Excellence Model	
Nov. 09, 2010* **	Quality in Healthcare - SRHS	with Sharon Bartlet
Dec. 14, 2010*	Thomas Creek - Brewery	with Bill Davis
Jan. 11, 2011	Proterra - Supply Chain	with Westy Bowen
Feb. 08, 2011*	Food Safety	with Dr. John Surak
Mar. 08, 2011	Boeing - Quality Cultural Change	with John Akers, Ed Dean
Apr. 12, 2011* **	Rousch Yates - NASCAR	with Mary Ann Mauldwin
May 10, 2011	Corrective Action Tools	with Paul Mozoski
Jun. 14, 2011	MGA Research - Plant Tour	with Natalie Small

* Pre-meetings Seminars will take place from 5:00 pm – 6:00 pm at the Holiday Inn for your convenience.

** Joint meeting with APICS

Looking for a Job



Check out the website ASQ website for the most current job postings.

ASQ Palmetto Section will list the description and location of any job postings we receive. Click on the link for more information for each job. If you would like to have jobs posted, please mail send the information to: Placement@asq.org.

Training Opportunities in the area

Quality Associates, Inc will be conducting a course in the Design and Analysis of Experiments in Greenville, SC on October 19-22, 2010. For more information, please contact Earl Burch at 864-356-9804.

September Meeting Topic

Networking – Building Your Sphere of Influence With Susan Lill

Susan Lill has over 20 years of experience as a Human Resources and Diversity professional with additional experience in project management, process improvement, new business start-ups/expansion, quality and continuous improvement initiatives, recruitment, retention, compensation design, diversity, strategic talent management and organizational development initiatives. She has worked in manufacturing, financial services and high tech organizations in both Canada and the United States. She was a Chief Human Resources Officer and Vice President of Human Resources with several SC technology firms.

Susan's educational majors were in Marketing and Communications at Sheridan College. She is a certified HR professional (SPHR) in the United States and Canada (CHRP) and has completed the Human Resources Management program at Ryerson University in Toronto. Susan is certified in Six Sigma methods, a certified Diversity trainer and completed a certificate in Project Management.

She supports our community by serving on the BMW Community Advisory Panel, University Center's Board of Visitors, Greenville Chamber's Board of Governors and other community boards. Susan was involved in starting the highly successful Business Women in Action group at the Greenville Chamber in 2004 and the Empowerment Center for Women at the YWCA in 2007.

We want your input!

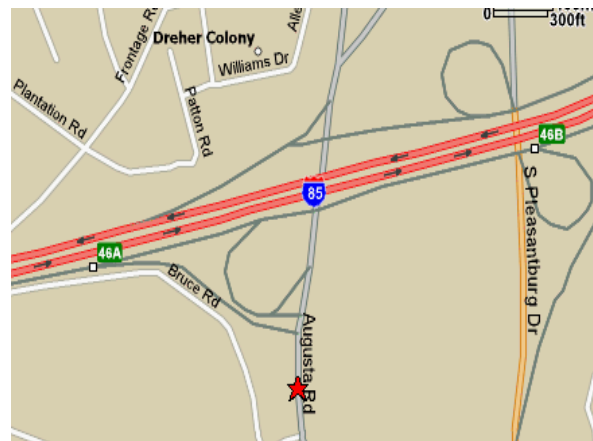
Check out a survey we are conducting at:
<http://www.surveymonkey.com/s/M5JWP58>

2010- 2011 Board Members

Chair	Mercedes Bartow Chair@palmettoasq.org
Chair Elect	David Roberts Chair-elect@palmettoasq.org
Treasurer	Vince Price Treasurer@palmettoasq.org
Secretary	Adam Caldwell Secretary@palmettoasq.org
Audit Chair	Teresa Dupuis Audit@palmettoasq.org
Membership	Sharon Bartlet Membership@palmettoasq.org
Arrangements	Bob Brueggeman Arrangements@palmettoasq.org
Directory	Donna King Directory@palmettoasq.org
Education	Paul Suppinger Education@palmettoasq.org
QMP	David Roberts QMP@palmettoasq.org
Certification	John Surak Certification@palmettoasq.org
Re-certification / Examining	David King Recertification@palmettoasq.org
Webmaster	Genoa Atwood Webmaster@palmettoasq.org
Nominating Chair	Eric Hayler Nominating@palmettoasq.org
Student Branch	Ed Shigley StudentBranch@palmettoasq.org
Voice of the Customer	Fred Sebastian VOC@palmettoasq.org

Where we're Located

**Holiday Inn I-85
&
Augusta Road
Exit 46**



If you are not a member of ASQ and you received this newsletter as a forward, you can also check out our About Us on our website, www.palmettoasq.org.

There you will find out about our Vision, Mission, and Code of Ethics. If you would like to subscribe to our newsletter, please email Subscribe to webmaster@palmettoasq.org.

For more information about becoming a member and the benefits of membership, please visit www.asq.org.