



Palmetto Section News

August 2008

Palmetto Section 1111

The Palmetto Section of ASQ holds informational meetings the second Tuesday of each month. Meetings are open to ASQ members as well as professionals and students interested in the pursuit of Quality. Come joins us!!!!

The registration fee is reduced if reservations are made by 5:00 PM on the Thursday prior to the meeting. Register early and help us with the planning.

Register on-line at
<http://www.PalmettoASQ.org>

Time

6:00 pm Networking
6:45 pm Dinner - Buffet Style
7:15 pm Meeting

Place

Holiday Inn
4295 Augusta Rd
Greenville, SC 29605
(864) 277-8921

Cost

\$23 Members with Reservations
\$22 Guests or Members without Reservations
\$8 Students / Retirees

2008- 2009 Board Members

Chair	Adam Caldwell chair@palmettoasq.org
Chair Elect	Glenn Hicks chair-elect@palmettoasq.org
Treasurer	Mercedes Bartow treasurer@palmettoasq.org
Secretary / CFCE	Jennifer Meece secretary@palmettoasq.org
Advertising	Teresa Dupuis advertising@palmettoasq.org
Membership	Fred Sebastian membership@palmettoasq.org
Arrangements	Ed Shigley arrangements@palmettoasq.org
Directory	Donna King directory@palmettoasq.org
Education	Vince Price education@palmettoasq.org
SMP	Bob Brueggeman bbrueggeman@charter.net
Recertification	John Surak recertification@palmettoasq.org
Certification / Examining	David King certification@palmettoasq.org
Nominating / Publicity	Eric Hayler publicity@palmettoasq.org
Webmaster	Genoa Atwood webmaster@palmettoasq.org

Letter from the Chair

Greetings from Your Chair,

Welcome to the 2008-2009 Palmetto Section of the ASQ directory. As Chair for the upcoming session, I look forward to the upcoming year beginning with our kick off where we will hear from Milliken, on the practices of their Quality System. Throughout the year, we will have a mix of topics from ranging from quality systems, lean practices, creative problem solving, to wine quality. During the year, two of the meetings will be joint sessions with the Upstate Supply Chain Coalition. We are looking forward to the topics, which will allow us to peer into the flow as well as the quality of product. Our tour this year will be at St. Francis Hospital which will give us a chance to explore more of the work taking place in the health industry to make improvements using the tools previously used in manufacturing.

Along with creating a wide selection of topics for the year, the board created a web-based directory to replace the printed version. The directory will be available in three ways: a downloadable pdf format at the website, an online version to explore also at the website, and finally on a disk that will be available at the meetings. This move to electronic versions of the directory allows us to save a few trees and keep costs for the section down.

This year, we will be staying with the Holiday Inn for our dinner meetings. However, due to the raising the cost of food and energy, the meeting rates will be going up. Due to a variety of cost saving efforts, the board has decided not to pass on the full increase. The rates this year for members will be \$23 if an advanced reservation is made. Members can prepay for the year and still get two (2) meetings free as well.

I am looking forward to the upcoming year with the schedule that has been put together by the board. Please be sure to check out the website, www.palmettoasq.org, for more information on the speakers and reservations.

Sincerely,

Adam Caldwell
2008-2009 Chair, Palmetto Section

Seeing Green

We are going GREEN! The leadership of the Palmetto Section of ASQ is continuing to move the publications away from paper and postage to the land of electronics. Along with setting up a great selection of topics for the year, the board also did its share to create a web-based directory.

This year will be filled with an array of speakers, topics, and people as the board has sought a wide spectrum of topics. We will start the year with a look at quality systems, touch on nuclear energy, sniff around the quality of wine, lean out logistics, and delve into creative problem solving. We are fortunate to have St. Francis Hospital as our tour site for the year and look forward to seeing quality in hospitals first hand, without the medical bill. As a new twist this year, two of our meetings will tie into another upstate group, Upstate Supply Chain Coalition, where our topics will be focused on logistics and through-put.

Please plan to attend our kick off for the season on September 9, 2008 at 6:00PM when we will hear from Milliken about the practices of their Quality System. Our events will start with networking from 6:00 to 6:45, enjoying dinner until 7:15, and concluding with our speaker until 8:00. As always, members and non-members are welcome to attend; we do ask that you place a reservation at www.palmettoasq.org so we can make sure we have a seat for you.

I look forward to serving as your Chair for the 2008-2009 season and learning about the great topics lined up for this year. If you need to find out more about the local section, please visit our website, www.palmettoasq.org, where we update jobs, meeting information and other local and national quality related news.

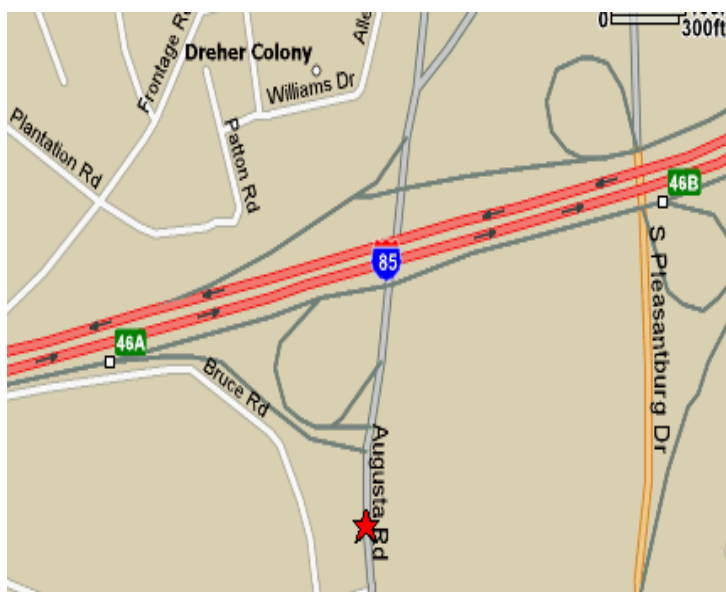
Thank you,

Adam Caldwell
Chair, Palmetto ASQ

Where we are located....

**Holiday Inn I-85
&
Augusta Road
Exit 46**

Reminder to all Members: Please remember to renew your ASQ membership via internet at www.ASQ.org



Pre meeting Seminar

Shrikant Kulkarni, Six Sigma Specialist with Precision Cast Parts Corporation, will continue to offer the pre-meeting seminars before the meetings. These are free to both ASQ Members and non-members. The seminars will start at 5:00pm at the Holiday Inn and will last for 1 hour. Participants will receive .3 REU's for each attended seminar.

Oct. 14	Attribute Agreement Analysis for Ordinal Data
Dec. 09	Relationships between control limits and process capability for X-bar and R-Chart
Feb. 10	Simple Regression
Apr. 14	Goodness of Fit Using Chi Square

2008—2009 Schedule

Sep. 09	Milliken Quality System	with James Glenn
Oct. 14	Duke Energy—Nuclear Power – Safety, Quality and a Good Plan	with Sandra J. Magee
Nov. 11	Cost World vs. the Thru-Put World	with Marc McKeel
Dec. 09	Wine Quality—Victoria Valley Vineyards	with Victoria Valley Vineyard
Jan. 13	Six Sigma in Service	with Mike Nichols
Feb. 10	Problem Solving with TRIZ	with Dr. Timothy G. Clapp
Mar. 10	Evidence Based Problem Solving	with Shainin, LLC.
Apr. 14	Vendor Managed Inventory Coming to a Stockroom Near You Soon	with Richard Brockman & Steve Gravely
May 12	Tour—St. Francis Hospital	with Mary Jo Cagle
Jun. 09	Verification of Effectiveness	with Paul Mozoski

Milliken Quality System

James Glenn
MPS Practitioner
Milliken & Co.
Performance Solutions
Spartanburg
S.C.



The Milliken Quality System is an operational approach to improve a manufacturing operation. This system is comprised of 8 pillars for quality improvement supported by Safety. The Milliken Performance System is a specific, measurable, daily management system under which all Milliken manufacturing locations operate. The Performance Solutions Business was formed to market the Milliken Quality System. Practitioners were added to this business to work with clients interested in implementing this system to drive continuous improvement.

James has 33 years of manufacturing experience within Milliken & Co. He has held the position of plant manager at various Milliken locations for 20 years. During his manufacturing career, James has led plants to achieve the TPM Excellence Award, OSHA VPP Star certification, ISO / TS 16949, and the Malcolm Baldrige Award. His plants have won numerous quality, safety, and performance awards internal to Milliken & Co. In 1994, James participated in Milliken's 2 weeks Japan JIPM Study Mission. In June 2008, James joined the Performance Solutions Business as a MPS Practitioner. He is able to use a practiced profession to teach and demonstrate the Milliken Quality System to clients. James has conducted manufacturing performance assessments, designed improvement strategy, and helped with plant leadership development. In 2005, James led the start-up of two "Greenfield" operations for Milliken & Co.

James is a 1975 graduate of Clemson University with a B.S. in Financial Management.