

## Palmetto Section 1111

The Palmetto Section of ASQ holds informational meetings the second Tuesday of each month. Meetings are open to ASQ members as well as professionals and students interested in the pursuit of Quality. Come joins us!!!!

The registration fee is reduced if reservations are made by 5:00 PM on the Thursday prior to the meeting. Register early and help us with the planning.

Register on-line at  
<http://www.PalmettoASQ.org>

### Time

6:00 pm Networking  
6:45 pm Dinner - Buffet Style  
7:15 pm Meeting

### Place

Holiday Inn  
4295 Augusta Rd  
Greenville, SC 29605  
(864) 277-8921

### Cost

\$20 Members with Reservations  
\$22 Guests or Members without Reservations  
\$8 Students / Retirees

## 2007- 2008 Board Members

Chair	Eric Hayler <a href="mailto:eric.hayler@bmwmc.com">eric.hayler@bmwmc.com</a>
Vice-Chair / Internet Liaison	Adam Caldwell <a href="mailto:adam.caldwell@us.michelin.com">adam.caldwell@us.michelin.com</a>
Treasurer	Vince Price <a href="mailto:Vincent.price@us.bosch.com">Vincent.price@us.bosch.com</a>
Secretary / Directory	Donna King <a href="mailto:donnaking@att.net">donnaking@att.net</a>
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Advertising	Teresa Dupuis <a href="mailto:teresa@godshallstaffing.com">teresa@godshallstaffing.com</a>
Publicity	Fred Sebastian <a href="mailto:fred.sebastian@2amgroup.com">fred.sebastian@2amgroup.com</a>
CFCE Coordinator	Jennifer Meece <a href="mailto:jennifer.meece@2amgroup.com">jennifer.meece@2amgroup.com</a>
Education	Marcie Roach <a href="mailto:marcieroach@kemet.com">marcieroach@kemet.com</a>

## Letter from the Chair



In November we had the pleasure of hosting Professor Frances Kennedy of Clemson.

Dr. Kennedy spoke about Accounting for Lean (sometimes mistakenly called Lean Accounting). This is scorekeeping for a

Lean company by providing accurate, timely and understandable information for motivating lean transformation. It's amazing the progress that can be missed if you're not looking for it!

Our December meeting will be one week earlier than usual, keeping us away from being too close to the holidays. On Tuesday December 4, Richard Peck (father of Board Member Mercedes Bartow) will host a wine tasting during his presentation titled "Wine Quality: What's It All About?". There's no extra charge for the wine or for the extra fun! Please come and feel free to bring a guest (normal dinner charges apply). Please do us a favor and register early so we can purchase enough wine for everyone. Also, remember that Shrikant Kulkarni will host a free statistics seminar at 5:00 PM just prior to the regular dinner meeting.

ASQ's big world conference is coming up fast. The World Conference on Quality Improvement (WCQI) will be held May 5-7, in Houston. Now is a good time to register and start planning. My previous experiences with the WCQI have been tremendous. In addition to a top notch technical program and exposition, I've met many, many interesting people who I've been able to use as resources in my work the last few years. I highly recommend this conference. You can get all of the details on the website WCQI.ASQ.org. There are a number of valuable ASQ activities that happen on the weekend before the show, especially on Sunday, so you may want to arrive early.

Best Regards,

Eric

*Our Speaker....*

## *Wine Tasting with Sommelier*

*Richard Peck*

Wine Educator

Court Square Restaurant Group

Greenville, SC

Come and enjoy an analytical look at a subject cloaked in mystery, sometimes even pretentiousness. Learn how wine quality stems from (1) grape, (2) place, and (3) the human element.

Taste and compare wines with Wine Educator and Certified Sommelier, Richard Peck, of Court Square Restaurant Group (Soby's, Restaurant O, Devereaux's, and CSRG's new restaurant at River Place).

***You will:***

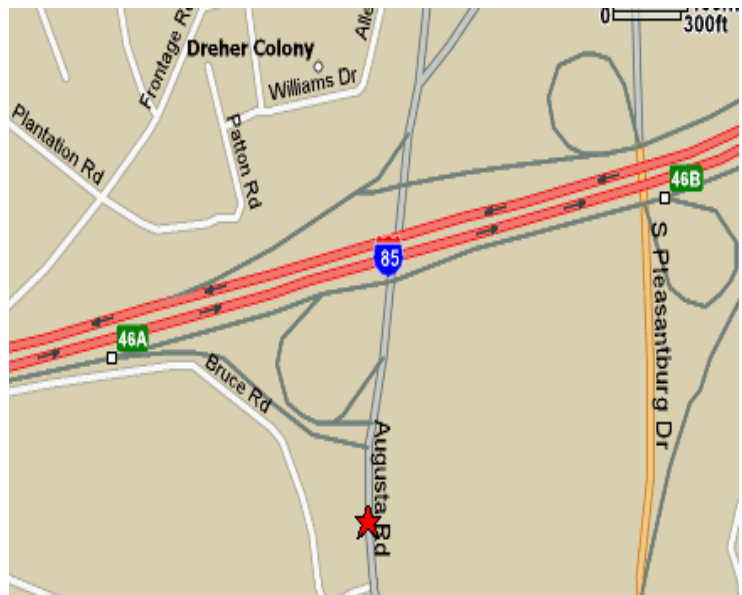
- ***Explore the three-step "SST" method of wine evaluation***
- ***Discover food and wine matching principles***
- ***Learn the seven most common wine flaws***

A student of wine since 1968, Richard Peck is a Certified Sommelier recognized by The Court of Master Sommeliers, as well as a Certified Specialist of Wine and member of The Society of Wine Educators. He has traveled wine regions of the world including the U.S., Australia, France, Germany, and Italy. While living in California, he was on staff at Chateau St. Jean (Sonoma County).

Where we are located....

## Holiday Inn I-85 & Augusta Road Exit 46

Reminder to all Members: Please remember to renew your ASQ membership via internet at [www.ASQ.org](http://www.ASQ.org)



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## Local Event/ Speaker

### **Darrel Burdge, ASQ Customer-Supplier Division (CSD) Symposium**

CSD will hold its Third Annual Symposium on Customer-Supplier Relationships, February 27-29, 2008. Your section is receiving this request because of your past support of CSD learning events and/or because of your relative proximity to the event venue, which will be held in Durham, North Carolina.

CSD's vision is to promote learning and community in building stronger customer-supplier relationships, and by increasing supplier performance and customer satisfaction. Our hope is that you will support us if you believe this to be a subject of interest to your members.

### **How safe is your kitchen?**

**John G. Surak**, professor

Recent recalls prompt safety reminders

John G. Surak, professor emeritus at Clemson University and a member of the American Society for Quality, Food, Drug and Cosmetic Division, will be speaking at the Worldwide Food Expo in Chicago later this month. Here, he offers thoughts on food safety. For information, visit [www.asq.org](http://www.asq.org) or [www.fightbac.org](http://www.fightbac.org).

<b>Dec. 4</b>	<b>Wine Quality: What's It All About?</b>	<b>with Sommelier <u>Richard Peck</u></b>
Jan. 8	Is our Food Supply Safe?	with John Surak
Feb. 12	Methods vs. Leadership: Which Matters Most ?	with Dick Shanin
Mar. 11	Lean Six Sigma in the Military	with Chris Woody
Apr. 8	(School Tour) Quality Concepts and Tools: Not just for Manufacturing Anymore	at Ellen Woodside Elementary
May 13	Finding Root Cause	with Paul Mozoski
June 10	BMW Integrated Management System	with Don Wall

\* Change in meeting Date (First Tuesday)

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## News from National

**ASQ Launches K-12 ImpaQT Training™** ASQ announces ImpaQT Training™ – a suite of modular courses that use continuous improvement practices to advance results in the K-12 classroom, school, and district. The first module was launched at ASQ's National Quality Education Conference (NQEC) November 11-13 in St. Louis. ImpaQT Training™ for the Classroom is a three-day on-site training program that is geared to K-12 teachers regardless of how much experience they may already have with continuous improvement efforts. Read the full news release for more information.

### **Use Teams in Customer-Supplier Relationships**

In an interview with James Rooney, Leslie Boston of prescription drug benefit provider Medco Health Solutions and Carl W. Keller of Vertis Digital Production Services discuss how the firms' cross-functional customer-supplier teams are an effective way to ensure quality and service while reducing costs.

### **Help ETI Benchmark Best Practices**

The best practices team of the Education and Training Initiative board is creating a document that sections or divisions can use as a guide to develop a training session or a several-day conference. Sections and divisions that already have manuals and handbooks are asked to share them with the team. Those that allow the team to benchmark their document will be acknowledged in the team's final document. For more information, e-mail team leader Donna Nash or visit the team's Wiki site.

## Upcoming Conferences

ASQ Conference 2008 Six Sigma Conference, February 11-12, 2008 • Phoenix, Arizona

20th Quality Management Conference February 21-22, 2008 • Orlando, FL

World Conference on Quality and Improvement: May 5 – 7, 2008 Houston, Texas